Patient Self-Assessment Survey Implementation

The following Pathway was developed, implemented, and refined by the American Lung Association in Minnesota. The pathway is intended to give other clinics a starting point for systems-change.

**Goal:** Implement use of patient self-assessment tool (ACT, ATAQ)

**Chronic Care Model:** Delivery system design, decision support, self-management

**Snapshot**
1. Medical assistants give to patients during rooming
2. Patient completes his/her portion of the survey
3. Provider reviews patient portion and completes during the visit
4. Nurse reviews the survey for completeness
5. If the severity rating is not completed, the survey is returned to the provider

**Flow Diagram**

- Team huddles to identify asthma patients
- Patient checks in
- Patient care staff takes vitals, including height and peak flow. Asthma packet, including self-assessment survey, is given to patient.
- Patient completes his/her portion of the self-assessment survey.
- Provider completes his/her portion of the self-assessment survey. The survey remains with the chart.
- Survey completed?
  - Yes: Medical records pulls the self-assessment survey from the chart and places in a mailbox for the asthma champion provider.
  - No: Medical records places the complete chart, with incomplete self-assessment survey, in a mailbox for the asthma champion provider. The champion provider returns the incomplete survey to the patient’s provider for completion.

**Implementation Details/Considerations**
Outcomes from Smiley’s Clinic—severity rating documentation increased from 32% to 100% in 12 months from use of the above self-assessment survey protocol.

Pathway developed by Broadway Family Medicine Clinic, Minneapolis, Minneapolis/St. Paul Controlling Asthma in American Cities. Administered by the American Lung Association in Minnesota.