Collaboration with Medicaid Journey Map

The decision to submit a SPA or waiver request represents the final goal, which comes at the end of the "journey" line as well as the top of the "advancement" scale.

Activities or changes among leadership, partnerships, or completed stages of the process are denoted by a plot point.

Actions are plotted according to time (x-axis) and impact (y-access).

Stage 1 begins with some initiating action.

Stage 2 begins with some initiating action.

Phases are mapped here to align with the points above:

**Stage 1**

*e.g., Partnership building*

**Stage 2**

*e.g., Engagement*

**Planning**

Description: Who participated in what activities towards which goal?

Lesson learned: What was learned from this experience that may be useful in future, similar action?